Benefits Technology, Powered by People
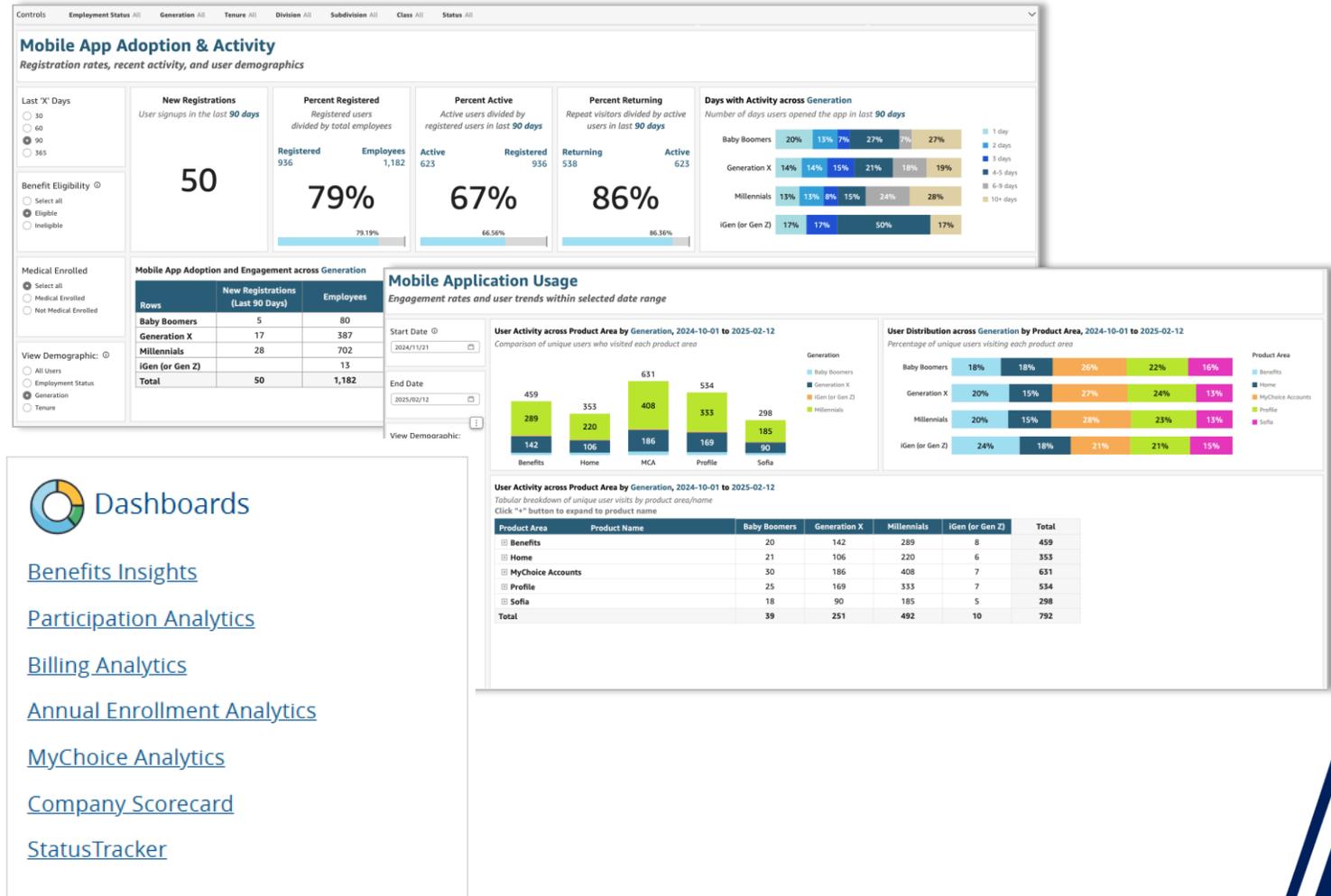
New Benefits Insights Dashboard

Benefits Participation & Premium Cost Analytics

businessolver®

What is the Benefits Insights Dashboard?

- The Benefits Insights Dashboard is our insight and analytics dashboard that provides you impactful data around how your employees are leveraging our technology and services, as well as key insights into their benefits decisions and enrollment.

- This is data that can be directly tied to the outcomes of our technology and how our partnership is delivering on your benefits strategies.

What is the new Participation & Premium Cost Analytics Dashboard?

- We have a new Benefits Insights Dashboard releasing that you should not sleep on! The new Benefits Participation & Premium Cost Analytics Dashboard will release on **12/1**.

- This dashboard features five tabs that deliver an improved experience on our participation, billing, and annual enrollment analytics. Those legacy analytics will remain available for those who need access, but we're excited to provide you a better experience.

Benefits Insights

Employee Experience & Engagement
Enrollment Surveys
Benefits Literacy Survey
Campaign Analytics
Mobile Analytics

Cost & Trend Management
Benefits Participation and Premium Costs Analytics

HR Efficiency & Mitigation
Benefits Preference Kano Survey
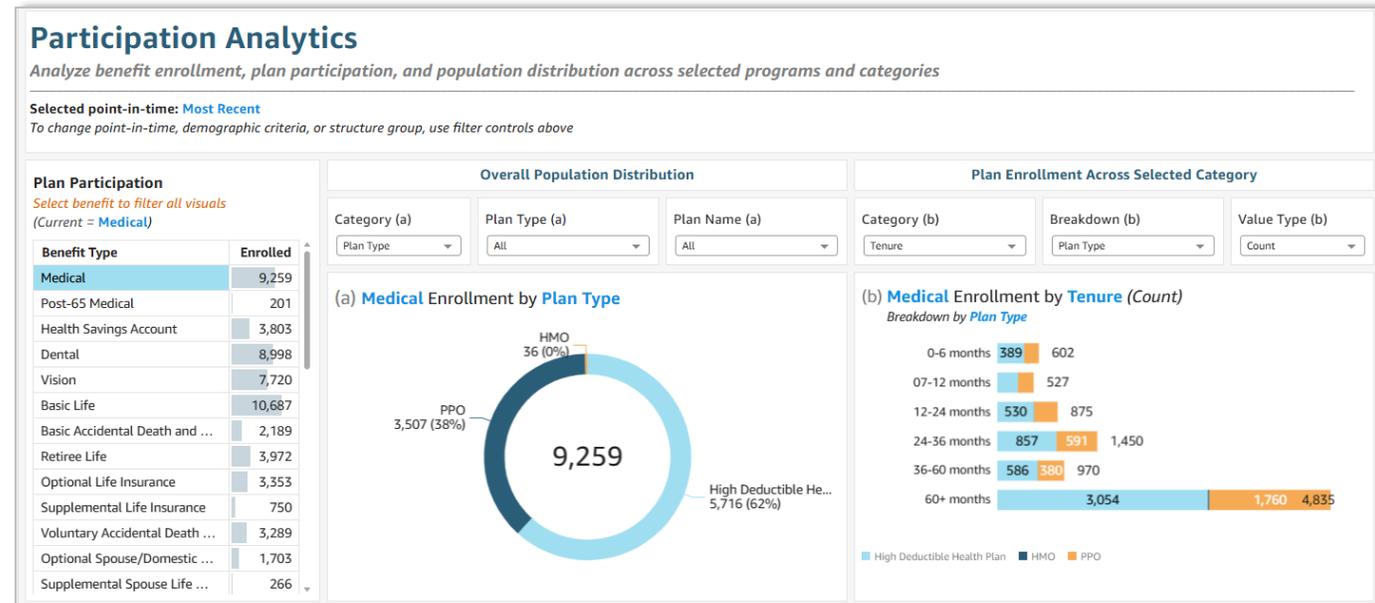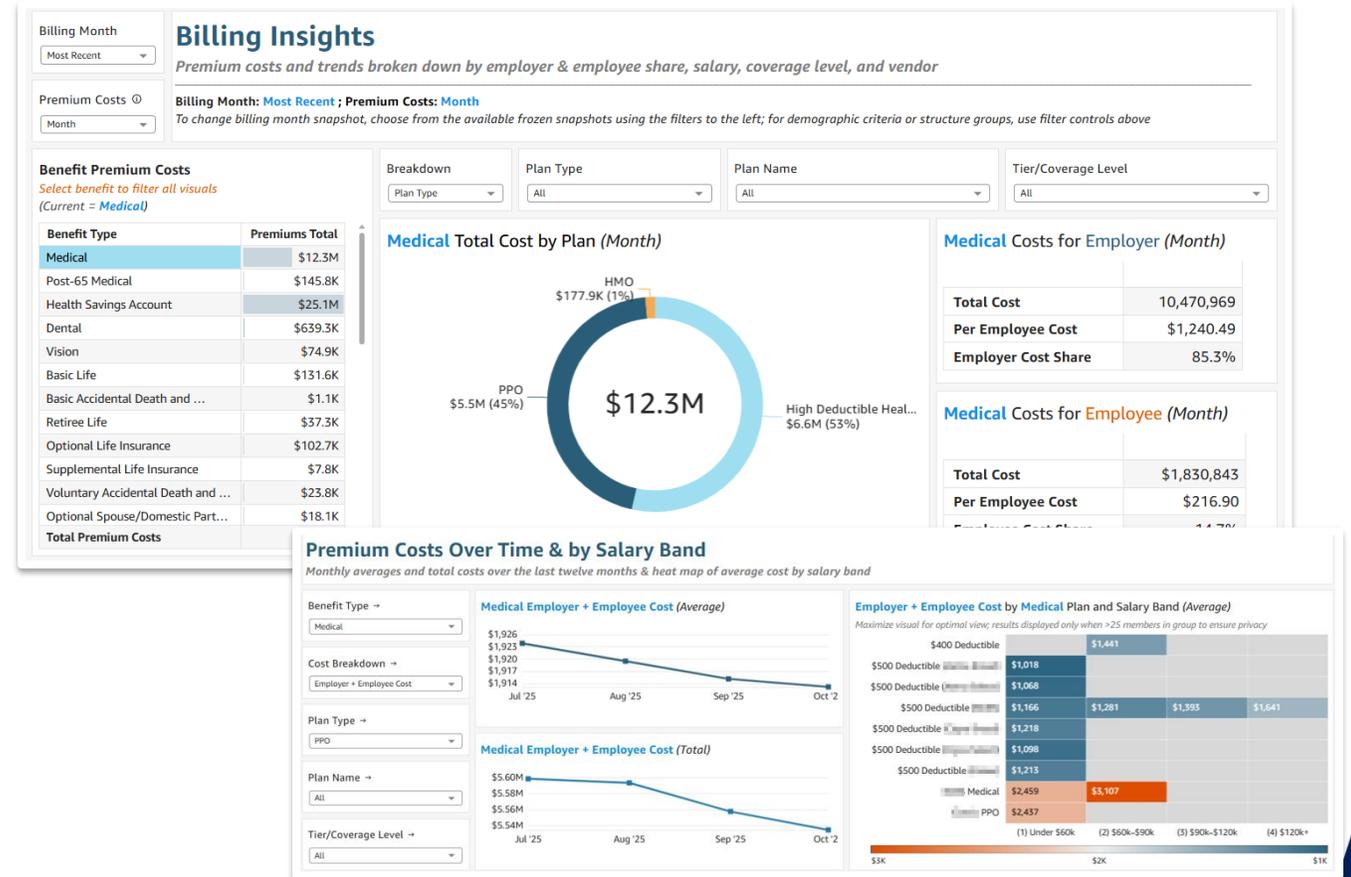Service Center Trends and Performance

Let's look at the new dashboard

Participation Analytics Tab

- The **Participation Analytics tab** delivers a daily view of benefit program enrollment. You and your client teams can segment enrolled populations into meaningful groups to view breakdowns by specific plan participation, demographic characteristics, coverage levels, and more. You can also filter down to specific plans or plan types to focus on specific enrolled groups.

- This view makes it easy to compare these types of groupings side-by-side, helping to show how plan participation varies across different segments of members.

- Lastly, admins can export summarized data from this dashboard for analysis in Excel or similar tools.
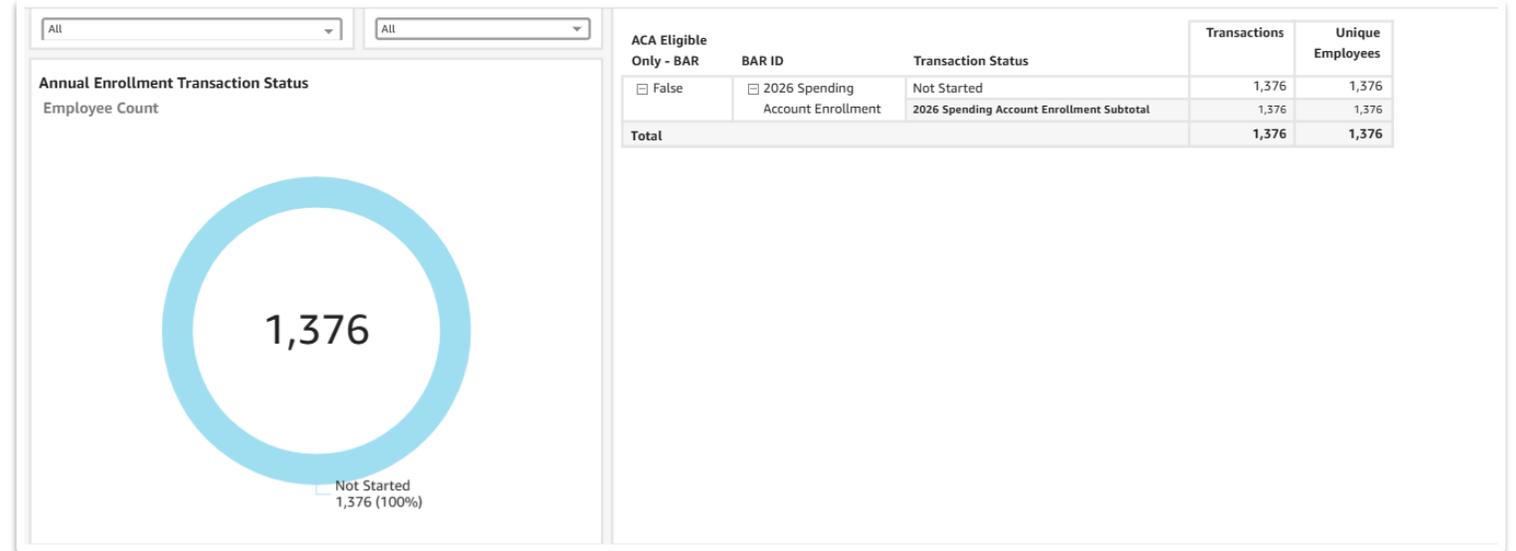
Premium Costs Insights Tab

- The **Premium Costs tab** provides an up-to-date view of total health and welfare premium costs, with the ability to focus on the benefit-type level for deeper insights. You can break down premium data across key population groups—such as plan type, plan name, demographics, and coverage level—and further filter to focus in on specific plans.

- Key performance indicators highlight average and total costs for both employer and employee contributions, along with overall cost share.

- The report also provides tools to explore premium trends over time, analyze average costs by salary band, and review cost patterns by coverage levels and vendors.

- Finally, all underlying data can be easily exported for further analysis or reporting.
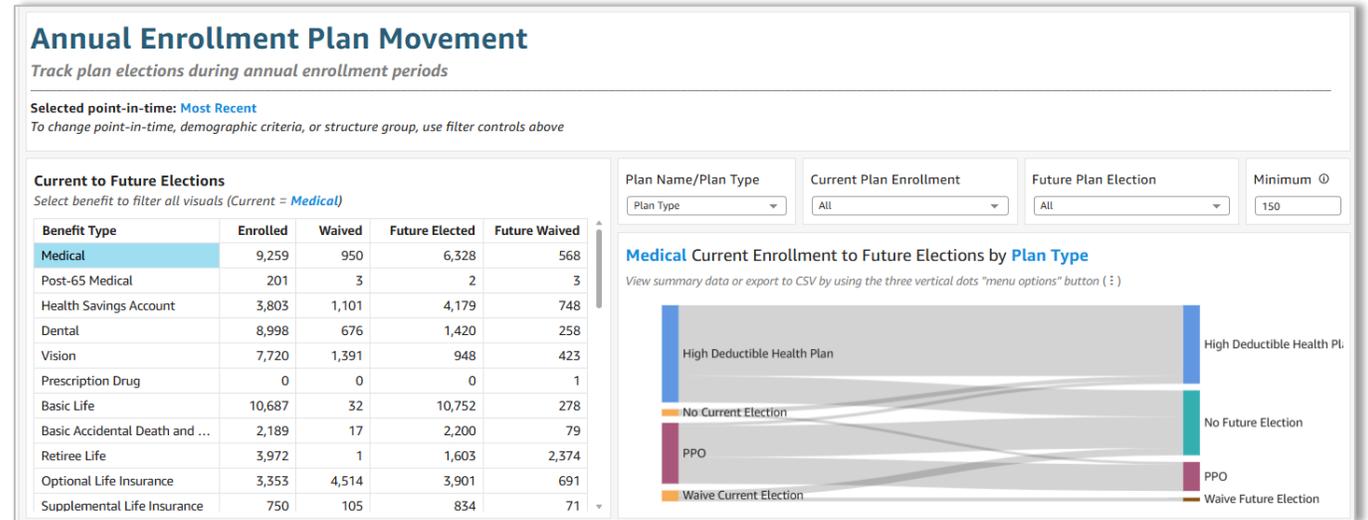
Annual Enrollment (AE) Status Tab

- The **AE Status Tab** showcases the status of your annual enrollment including who has completed their elections, who is still in progress and more.

- This tab is similar to the reporting available today in the AE Analytics Dashboard.

AE Plan Movement Tab

- The AE Plan Movement tab provides annual enrollment analytics designed to highlight what's happening during an active annual enrollment window. You can easily see which plans employees are currently enrolled in or have waived, as well as what they have elected or waived for the upcoming plan year.

- A diagram offers a clear visual representation of plan migration trends, helping admins quickly understand how members shift between plan options year-over-year. This view enhances the current AE Analytics experience by offering filtering functionality, including the ability to focus on specific plan types or plan display names.

Point-in-Time Comparison Tab

- The **Point-in-Time Comparison tab** gives you the ability to compare benefit elections and waives between two specific points in time on a go-forward basis.

- This is especially valuable for clients who are interested in historical reporting and want to understand how participation shifts month-over-month or year-over-year. Each month, the system captures a snapshot of current enrollment across all plans, creating a continuous record for future comparisons.

- As a result, admins can easily compare today's enrollment to a prior monthly snapshot—for example, on October 22, 2026, an admin will be able to review changes relative to the snapshot taken on March 1, 2026.

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