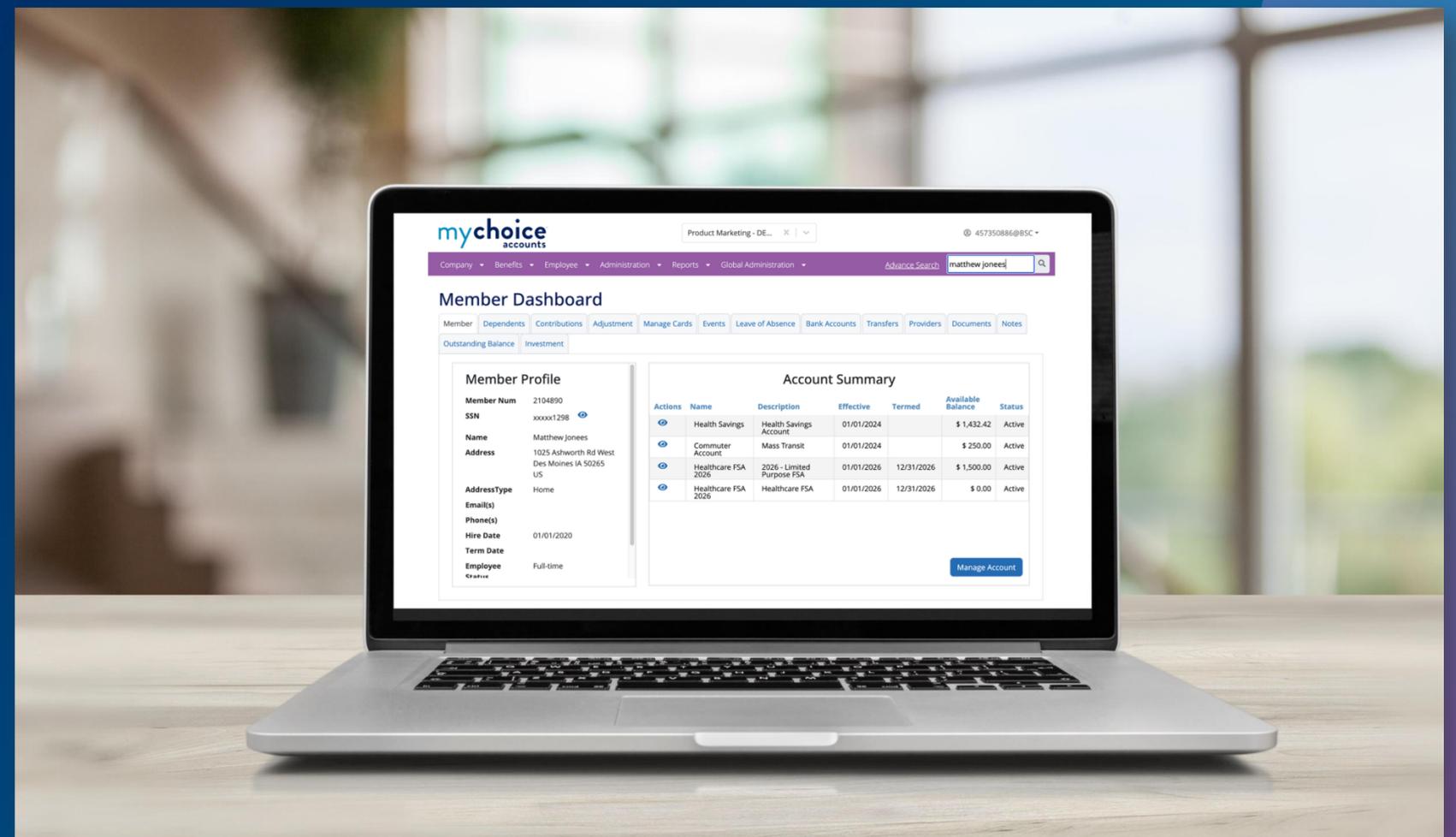


Reporting



MyChoice Accounts provides all reporting needed on demand. Reports are available both in summary and detail and several dashboards exist throughout the portal to provide a high-level visual.

Summary Reports

- Account Summary Report
- Card Status Report
- Card Verification Report
- Invoice Detail Summary Report
- Invoice Summary Report
- Member Card Report
- Member Deposit Detail
- Member Payment Report

Funding Reports

Funds Request Detail Summary Report

Funds Request Summary Report

Detail Reports

- Account Detail Report
- CIP Status Report
- Member Deposit Report
- Payroll Reimbursement Report
- Outstanding Balance Report

Additional Health Savings Account Reports*

- Health Savings Account Summary
- Health Savings Account Summary Trends

*Provided monthly by UMB

Email Review

We can review emails sent and read rates.

| Title | Status | | | | |
|---|------------|--------------|-----------|--------------|---------------|
| | SMS Sent | Read | Not Sent | Not Read | Total |
| | Emails | Emails | Emails | Emails | Emails |
| Action REQUIRED For Your MyChoice Acc... | | 2 | | 1 | 3 |
| Action REQUIRED For Your MyChoice Acc... | | 21 | | 8 | 29 |
| Action REQUIRED to Open your HSA | | 1 | | | 1 |
| Attention - New MyChoice Accounts Deb... | | 29 | 7 | 21 | 57 |
| - In Progress Reminder SMS | 5 | | | | 5 |
| - SMS EOI Reminder | 335 | | | | 335 |
| - You Have 10 Days to Verify Your ... | | 48 | | 26 | 74 |
| - You Have 5 Days to Verify Your EL... | | 84 | | 60 | 144 |
| - You Need to Submit Documentati... | | 25 | | 11 | 36 |
| It is time to enroll in your new hire bene... | | 1 | | 10 | 11 |
| It is time to update your HSA beneficiaries | | 898 | | 1,442 | 2,340 |
| MyChoice Accounts Bank Account Chang... | | 8 | | 5 | 13 |
| MyChoice Accounts Bank Account Remo... | | 2 | | 2 | 4 |
| MyChoice Accounts Debit Card Delay | | 225 | | 168 | 393 |
| MyChoice Accounts New Bank Account N... | | 26 | | 10 | 36 |
| MyChoice Accounts New Card Request N... | | 11 | | 9 | 20 |
| MyChoice Accounts Payment Denied | | 7 | | 1 | 8 |
| MyChoice Accounts Payment Request Re... | | 68 | | 45 | 113 |
| MyChoice Accounts Payment Sent | | 57 | | 34 | 91 |
| Total | 502 | 4,762 | 73 | 5,184 | 10,521 |

Clients can pull reports on who received the emails.

Action Manager

Actions | Event Actions | OnDemand Actions | Campaign Actions

Completed | Scheduled

From: 11/01/2022 To: 12/17/2022 [Filter Results](#)

Filter: forget

| Run Date | Action Type | Rule Type | Days Before/After | Action Name | # Member(s) | |
|------------|-----------------|--|-------------------|--|-------------|------------------------------|
| 11/09/2022 | Campaign Action | Send Email (Do not forget about your 2...) | Date of Event | HCFSAs - Don't forget to spend (carry over clients only) | 731 | View Members |
| 11/09/2022 | Campaign Action | Send Email (Do not forget to use your ...) | Date of Event | HCFSAs - Don't forget to spend (grace period) | 731 | View Members |

Showing 1 to 2 of 2 entries (filtered from 135 total entries) Show 10 entries

Company Dashboard



Optimum - DEMO

svidoni

Company Employee Administration Reports

optum



Company Dashboard

Plans Summary

| Plan Type ↑↓ | Active Accounts ↑↓ | Available Balance ↑↓ | Account Balance ↑↓ | Total Payments ↑↓ | Outstanding Balance ↑↓ |
|--------------|--------------------|----------------------|--------------------|-------------------|------------------------|
| DCA | 2 | \$ 175.23 | \$ 175.23 | \$ 0.00 | \$ 0.00 |
| FIT | 1 | \$ 0.00 | \$ 0.00 | \$ 0.00 | \$ 0.00 |
| FSA | 9 | \$ 20,381.18 | \$ 9,406.54 | \$ 0.00 | \$ 0.00 |
| HRA | 1 | \$ 1,200.00 | \$ 1,200.00 | \$ 0.00 | \$ 0.00 |
| HSA | 39 | \$ 41,331.05 | \$ 43,139.66 | \$ 0.00 | \$ 0.00 |
| LFSA | 7 | \$ 13,204.50 | \$ 2,353.84 | \$ 0.00 | \$ 0.00 |
| PRK | 2 | \$ 270.00 | \$ 270.00 | \$ 0.00 | \$ 0.00 |
| SGA | 1 | \$ 100.00 | \$ 100.00 | \$ 0.00 | \$ 0.00 |
| TRN | 16 | \$ 3,315.00 | \$ 3,315.00 | \$ 0.00 | \$ 0.00 |
| TUI | 1 | \$ 0.00 | \$ 1,250.00 | \$ 0.00 | \$ 0.00 |

Summary Reports



Optimum - DEMO

svidoni

Company Employee Administration **Reports**

optum

Reports

Report Type *

Summary

Submit

Report *

- ✓ Select
- Account Summary Report
- Card Status Report
- Card Verification Report
- Member Card Report
- Member Deposit Detail
- Member Payment Report
- Request Activity Report

Reports Queued

Refresh

Actions

Report Status ↑↓

Report Name ↑↓

Filter Criteria ↑↓

Date Requested ↑↓

Detail Reports



Optimum - DEMO

svidoni

Company

Employee

Administration

Reports

optum



Reports

Report Type *

Detail

Submit

Report *

✓ Select

Account Detail Report

CIP Status Report

Outstanding Balance Report

Payroll Reimbursement Report

Reports Queued

Refresh

Actions

Report Status ↑↓

Report Name ↑↓

Filter Criteria ↑↓

Date Requested ↑↓

Member-Specific Dashboard

Member Dashboard

Member
Dependents
Contributions
Adjustment
Manage Cards
Events
Leave of Absence
Bank Accounts
Transfers
Providers
Documents
Notes

Outstanding Balance
Investment

Member Profile

Member Num 2104890

SSN xxxxx1298 👁

Name Matthew Jones

Address 1025 Ashworth Rd West
Des Moines IA 50265
US

AddressType Home

Email(s)

Phone(s)

Hire Date 01/01/2020

Term Date

Employee Status Full-time

Account Summary

| Actions | Name | Description | Effective | Termed | Available Balance | Status |
|---------|---------------------|----------------------------|------------|------------|-------------------|--------|
| 👁 | Health Savings | Health Savings Account | 01/01/2024 | | \$ 1,432.42 | Active |
| 👁 | Commuter Account | Mass Transit | 01/01/2024 | | \$ 250.00 | Active |
| 👁 | Healthcare FSA 2026 | 2026 - Limited Purpose FSA | 01/01/2026 | 12/31/2026 | \$ 1,500.00 | Active |
| 👁 | Healthcare FSA 2026 | Healthcare FSA | 01/01/2026 | 12/31/2026 | \$ 0.00 | Active |

Manage Account

All Activity
Request
Recurring Schedule
Payment
Contribution
Adjustment

| Action | Request Id ↑↓ | Activity Name ↑↓ | Activity Type ↑↓ | Activity Description ↑↓ | Amount ↑↓ | Activity Date ↑↓ | Processed Date ↑↓ |
|--------|---------------|------------------|------------------|-------------------------|-----------|------------------|-------------------|
| 👁 | 35378693 | Request | Web | | \$ 21.22 | 01/07/2026 | |
| 👁 | 35375102 | Request | Web | | \$ 56.95 | 01/07/2026 | |
| 👁 | 35217835 | Request | Web | | \$ 80.95 | 01/02/2026 | |
| 👁 | 34741978 | Request | Web | | \$ 99.43 | 12/15/2025 | |
| 👁 | 34654586 | Request | Web | | \$ 80.00 | 12/11/2025 | |
| 👁 | 34143511 | Request | Web | | \$ 120.00 | 11/21/2025 | |
| 👁 | 33793787 | Request | Web | | \$ 99.43 | 11/07/2025 | |
| 👁 | 33762171 | Request | Web | | \$ 120.00 | 11/06/2025 | |
| 👁 | 33223833 | Request | Web | | \$ 80.00 | 10/16/2025 | |

Details by member:

- Dependents
- Contributions
- Adjustment
- Manage Cards
- Events
- LOA
- Bank Accounts
- Transfers (HSA)
- Providers
- Notes
- Outstanding Balance

Claim Details:

- Request (claims)
- Recurring (claims) schedule
- Payment
- Contribution
- Adjustment

Member-Specific Dashboard Samples

Member Dashboard

Member | Dependents | Contributions | Adjustment | Manage Cards | Events | Leave of Absence | Bank Accounts | Transfers | Providers | Notes

Outstanding Balance

| Actions | Issued To ↑↓ | Card Name ↑↓ | Last4 Card Number ↑↓ | Card Status ↑↓ | Date Requested ↑↓ | Date Issued ↑↓ | Date Activated ↑↓ | Activity Date ↑↓ |
|-----------------------|--------------|-----------------|----------------------|----------------|-------------------|----------------|-------------------|------------------|
| <input type="radio"/> | [Redacted] | Healthcare Card | 7687 | Active | 01/01/2023 | 01/20/2023 | 02/20/2023 | 02/21/2023 |
| <input type="radio"/> | [Redacted] | Healthcare Card | 7687 | Active | 12/17/2019 | 12/19/2019 | 02/20/2023 | 02/21/2023 |
| <input type="radio"/> | [Redacted] | Healthcare Card | | Issued | 01/02/2020 | 01/11/2020 | | 01/02/2020 |

[Order Card](#) [Update Card Status](#)

Member-specific card details with card status.

- Members can also view their card status online.

Member Dashboard

Member | Dependents | Contributions | Adjustment | Manage Cards | Events | Leave of Absence | Bank Accounts | Transfers | Providers | Notes

Outstanding Balance

[+ Add Notes](#)

| Action | Created Date ↑↓ | Note ↑↓ | Last Updated By ↑↓ | Last Updated Date ↑↓ |
|--------|---------------------|--|--------------------|----------------------|
| | 2021-03-30 13:08:04 | Request Num: 2767223 - Documentation only shows the statement date... need the date of service | 400901176@BSC | 2021-03-30 13:08:04 |

Member-specific claims details

Sample Account Detail Report

Easy to filter overview; download from system on demand.

| A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | AA | AB | AC | AD | AE | AF | AG | AH | |
|----------------|----------|------|----------------------------------|----------------|-----------|-------------|-----------|-----------|--------------|------|--------------|----------------------|-------------|------------|----------|--------------|-------------|--------------|-----------|------------|---------------|------------|-------------|-------------|--------------|-------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| company_na | division | narr | subdivision | groupstructure | member_nu | employee_id | firstname | lastname | source_ref_i | dept | account_type | isrestricted | plan_id | plan_start | plan_end | account_stat | status_date | effective_da | term_date | member_Sta | payroll_cycle | goalamount | employee_de | employer_de | carryover_de | other_depos | total_deposi | total_payme | total_approv | total_recoup | carryover_ad | carryover_ba | estimated_fr | available_ba |
| Optimum - DEMO | | | Innovate :: Chicago :: All :: Fu | 1599540 | | Taylor | Bratton | 489775592 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | ##### | | Active | | | 500 | 100 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 100 | 100 | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 420341 | | Henry | Carter | 456996666 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Bi-Weekly | 670 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 423994 | 7656 | Henry | Carter | 456996527 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 670 | 270 | 0 | 0 | 0 | 270 | 0 | 0 | 0 | 0 | 270 | 270 | | |
| Optimum - DEMO | | | City Of Compliance :: Busine | 713643 | | Matthew | Groden | 461090172 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | ##### | | Active | Bi-Weekly | 670 | 270 | 0 | 0 | 0 | 270 | 0 | 0 | 0 | 0 | 270 | 270 | | |
| Optimum - DEMO | | | Apex :: Des Moines :: All :: E | 420163 | 1107 | Matthew | Pano | 456963827 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 7/1/21 0:00 | | FT | Bi-Weekly | 700 | 300 | 0 | 0 | 0 | 300 | 0 | 0 | 0 | 0 | 300 | 300 | | |
| Optimum - DEMO | | | | 507117 | 8102 | Jesse | Perez | 459990142 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | ##### | | Active | Bi-Weekly | 670 | 135 | 0 | 0 | 135 | 270 | 0 | 0 | 0 | 0 | 270 | 270 | | |
| Optimum - DEMO | | | Apex :: Des Moines :: All :: F | 687941 | | Jesse | Povich | 456963822 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 7/1/21 0:00 | | Active | Bi-Weekly | 700 | 300 | 0 | 0 | 0 | 300 | 0 | 0 | 0 | 0 | 300 | 300 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 1044564 | | Jesse | Rinhart | 456969142 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 2/1/22 0:00 | | Active | Bi-Weekly | 670 | 270 | 0 | 0 | 0 | 270 | 0 | 0 | 0 | 0 | 270 | 270 | | |
| Optimum - DEMO | | | | 1318607 | | Matthew | Shields | 456968997 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 7/1/22 0:00 | | Active | | 600 | 100 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 100 | 100 | | |
| Optimum - DEMO | | | State of Focus :: Administra | 511295 | | Jesse | Swift | 456982987 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 9/1/20 0:00 | | Active | Bi-Weekly | 670 | 540 | 0 | 0 | 0 | 540 | 0 | -100 | 0 | 0 | 440 | 540 | | |
| Optimum - DEMO | | | Apex :: Salt Lake City :: All :: | 1275494 | | Jesse | Whitson | 460010022 | | TRN | N | Commuter Account | 1/1/20 0:00 | | Active | ##### | 4/1/22 0:00 | | Active | | 670 | 270 | 0 | 0 | 0 | 270 | 0 | 0 | 0 | 0 | 270 | 270 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 1044564 | | Jesse | Rinhart | 456969142 | | FIT | N | Fitness Account | 1/1/22 0:00 | | Active | ##### | 1/1/22 0:00 | | Active | Bi-Weekly | 7200 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | -500 | 0 | 0 | -500 | 0 | |
| Optimum - DEMO | | | | 507117 | 8102 | Jesse | Perez | 459990142 | | HRA | N | Health Reimbursement | 1/1/21 0:00 | | Active | ##### | 1/1/21 0:00 | ##### | Active | Bi-Weekly | 600 | 0 | 600 | 0 | 0 | 600 | 0 | 0 | 0 | 0 | 600 | 600 | | |
| Optimum - DEMO | | | | 1322136 | | Matthew | Polo | 456984697 | | HRA | N | Health Reimbursement | 1/1/21 0:00 | | Active | ##### | 1/1/21 0:00 | | Active | | 10000 | 0 | 1200 | 0 | 0 | 1200 | 0 | 0 | 0 | 0 | 1200 | 1200 | | |
| Optimum - DEMO | | | City Of Purpose :: Business | 612659 | | Jesse | Balcom | 456978432 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 4400 | 0 | 1200 | 0 | 0 | 1200 | 0 | 0 | 0 | 0 | 1200 | 1276.92 | | |
| Optimum - DEMO | | | Apex :: Salt Lake City :: All :: | 420244 | | Andy | Bernard | 458498242 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 3/1/20 0:00 | | FT | Bi-Weekly | 946.15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Innovate :: Chicago :: All :: F | 1599540 | | Taylor | Bratton | 489775592 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | | 2500 | 0 | 500 | 0 | 0 | 500 | 0 | 0 | 0 | 0 | 500 | 1538.5 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 420322 | 7997 | Jesse | Carlton | 456998262 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Bi-Weekly | 5161.53 | 0 | 1016.53 | 0 | 0 | 1016.53 | 0 | 0 | 0 | 0 | 1016.53 | 1208.83 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 423994 | 7656 | Henry | Carter | 456996527 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 1500 | 0 | 38.46 | 0 | 0 | 38.46 | 0 | -267.93 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Innovate :: Fort Lauderdale | 420450 | 8110 | Matthew | Chett | 460010002 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Semi-Month | 3000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1200 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 420557 | 7990 | Matthew | Clippers | 456998227 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | FT | Bi-Weekly | 3000 | 0 | 750 | 0 | 0 | 750 | 0 | -25.61 | 0 | 0 | 724.39 | 842.81 | | |
| Optimum - DEMO | | | Vision :: Salt Lake City :: All | 421155 | 1274 | Matthew | Cullen | 456964662 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/22 0:00 | | FT | Bi-Weekly | 4600 | 0 | 600 | 0 | 0 | 600 | 0 | 0 | 0 | 0 | 600 | 933.33 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 421356 | 8028 | Tara | Duvan | 456998417 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Monthly | 4000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Innovate :: Chicago :: All :: F | 423124 | 2143 | Matthew | Grints | 456968992 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Semi-Month | 3000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1076.92 | | |
| Optimum - DEMO | | | City Of Compliance :: Busine | 713643 | | Matthew | Groden | 461090172 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | Active | Bi-Weekly | 3000 | 0 | 1000 | 0 | 0 | 1000 | 0 | -326.47 | 0 | 0 | 673.53 | 959.24 | | |
| Optimum - DEMO | | | City Of Compliance :: Huma | 818566 | | Sean | Holmes | 610722532 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 1500 | 0 | 500 | 0 | 0 | 500 | 0 | 0 | 0 | 0 | 500 | 833.33 | | |
| Optimum - DEMO | | | State of Business :: Adminis | 1363827 | | Sean | Hopewell | 456970807 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | | 6000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 2923 | | |
| Optimum - DEMO | | | Apex :: Fort Lauderdale :: A | 422145 | | Ryan | Howard | 458498222 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 3/1/20 0:00 | | FT | Bi-Weekly | 946.15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Mission :: Denver :: All :: Fu | 423493 | 4678 | Matthew | Kopp | 456981547 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Semi-Month | 5000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1250 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 422721 | 7687 | Sonya | Kruger | 456996682 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 3/1/20 0:00 | | FT | Bi-Weekly | 3423.07 | 0 | 0 | 0 | 0 | 0 | 0 | -100 | 0 | 0 | -100 | 0 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 423067 | 8019 | Matthew | Lindean | 456998372 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | FT | Bi-Weekly | 3500 | 0 | 500 | 0 | 0 | 500 | 0 | -84.98 | 0 | 0 | 415.02 | 748.34 | | |
| Optimum - DEMO | | | Golden :: Des Moines :: All :: | 423071 | 7971 | Jesse | Lochan | 456998132 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Semi-Month | 3800 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1800 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 420404 | 5706 | Matthew | Marley | 456986692 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | FT | Semi-Month | 5750 | 0 | 750 | 0 | 0 | 750 | 0 | -76.21 | 0 | 0 | 673.79 | 1007.12 | | |
| Optimum - DEMO | | | Golden :: Denver :: All :: Full | 423266 | 8018 | Matthew | Merson | 456998367 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/22 0:00 | | FT | Bi-Weekly | 4500 | 0 | 1000 | 0 | 0 | 1000 | 0 | -65 | 0 | 0 | 935 | 1473.44 | | |
| Optimum - DEMO | | | Apex :: Des Moines :: All :: E | 420163 | 1107 | Matthew | Pano | 456963827 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | FT | Bi-Weekly | 6200 | 0 | 807.6 | 0 | 0 | 807.6 | 0 | 0 | 0 | 0 | 807.6 | 1207.6 | | |
| Optimum - DEMO | | | State of Focus :: Administra | 423903 | 2364 | Matthew | Perallta | 456970077 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Semi-Month | 6000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1526.3 | | |
| Optimum - DEMO | | | Apex :: Chicago :: All :: Full | 718661 | | Jesse | Perez | 613555537 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | Active | Bi-Weekly | 3400 | 0 | 1130.64 | 0 | 0 | 1130.64 | 0 | -138.34 | 0 | 0 | 992.3 | 1325.63 | | |
| Optimum - DEMO | | | Apex :: Des Moines :: All :: F | 687941 | | Jesse | Povich | 456963822 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | Active | Bi-Weekly | 5400 | 0 | 807.6 | 0 | 0 | 807.6 | 0 | -134 | 0 | 0 | 673.6 | 1006.93 | | |
| Optimum - DEMO | | | | 508174 | 1482 | Matthew | Reynolds | 456965702 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 1250 | 0 | 423.06 | 0 | 0 | 423.06 | 0 | -75 | 0 | 0 | 348.06 | 573.06 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 1044564 | | Jesse | Rinhart | 456969142 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/22 0:00 | | Active | Bi-Weekly | 5400 | 0 | 200 | 0 | 0 | 200 | 0 | -117 | 0 | 0 | 83 | 275.3 | | |
| Optimum - DEMO | | | Mission :: Chicago :: All :: Fu | 422420 | 6670 | Matthew | Schmidt | 456991522 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Bi-Weekly | 2000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1500 | | |
| Optimum - DEMO | | | | 1318607 | | Matthew | Shields | 456968997 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | | 4500 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1576.9 | | |
| Optimum - DEMO | | | Mission :: Chicago :: All :: Fu | 666090 | 6197 | Matthew | Sunder | 456989152 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/21 0:00 | | Active | Bi-Weekly | 4000 | 0 | 1000 | 0 | 0 | 1000 | 0 | 0 | 0 | 0 | 1000 | 1500 | | |
| Optimum - DEMO | | | | 1275494 | | Jesse | Whitson | 460010022 | | HSA | N | Health Savings | 1/1/20 0:00 | | Active | ##### | 1/1/22 0:00 | | Active | | 3500 | 0 | 1000 | 0 | 0 | 1000 | 0 | -564.99 | 0 | 0 | 435.01 | 592.9 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 420341 | | Henry | Carter | 456996666 | | PRK | N | Parking Account | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | FT | Bi-Weekly | 540 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Optimum - DEMO | | | Golden :: Chicago :: All :: Fu | 423994 | 7656 | Henry | Carter | 456996527 | | PRK | N | Parking Account | 1/1/20 0:00 | | Active | ##### | 1/1/20 0:00 | | Active | Bi-Weekly | 540 | 270 | 0 | 0 | 0 | 270 | 0 | -230 | 0 | 0 | 40 | 270 | | |
| Optimum - DEMO | | | Perform :: Chicago :: All :: Fi | 1044564 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Sample Card Status Report

CardStatusDetail_abccompany_08312023192422

| Company Name | Division Name | Sub Division Name | Group Structure ID | Company Card ID | Last4 SSN | MemberNum | Employee ID | First Name | Last Name | Last4 Card Number | Sent for Issuance | Activation Date | Card Status | Status Change Date | Card Closed Date |
|-------------------|---------------|-------------------|--|-----------------|-----------|-----------|-------------|-------------|-----------|-------------------|-------------------|-----------------|----------------|--------------------|------------------|
| ABC Company, Inc. | | | ABC Company :: 2000 WOTC :: U4 :: Full Time | Healthcare Card | | 1683394 | 16005591 | Brian | Smith | 1234 | 5/9/2023 0:00 | 6/22/2023 0:00 | Active | 6/23/2023 5:50 | |
| ABC Company, Inc. | | | ABC Company :: 2000 WOTC :: U4 :: Full Time | Healthcare Card | | 1753664 | 16006343 | David | Jones | 4567 | 7/18/2023 0:00 | 8/9/2023 0:00 | Active | 8/10/2023 6:20 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 1697800 | 16006051 | Christopher | Johnson | 6789 | 6/13/2023 0:00 | | Issued | 6/13/2023 3:27 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 1680337 | 16005698 | Janet | Gonzalez | 4569 | 5/2/2023 0:00 | | Issued | 5/2/2023 3:27 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 527389 | 8099057 | Claire | Biden | 1236 | 7/19/2023 0:00 | | Locked | 7/20/2023 5:54 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 424283 | 8095354 | Megan | Bush | 5468 | 6/1/2023 0:00 | | Sent For Issue | 6/1/2023 6:30 | |
| ABC Company, Inc. | | | ABC Company :: 2000 WOTC :: U4 :: Full Time | Healthcare Card | | 462930 | 8102930 | Jessica | Clinton | 2589 | 8/1/2023 0:00 | | Sent For Issue | 8/1/2023 6:40 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 1703423 | 16005884 | Shana | Reagan | 3698 | 6/27/2023 0:00 | | Issued | 6/27/2023 3:28 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 484233 | 8093167 | Lauren | Obama | 1478 | 8/1/2023 0:00 | | Sent For Issue | 8/1/2023 6:40 | |
| ABC Company, Inc. | | | ABC Company :: 2000 WOTC :: U4 :: Full Time | Healthcare Card | | 1688575 | 16005760 | Tara | Moore | 1596 | 5/23/2023 0:00 | | Issued | 5/23/2023 3:24 | |
| ABC Company, Inc. | | | ABC Company :: 1700 ABC Company :: U4 :: Full Time | Healthcare Card | | 418639 | 8096559 | Nicholas | Reyes | 1587 | 4/30/2023 0:00 | 5/9/2023 0:00 | Active | 5/10/2023 6:11 | |
| ABC Company, Inc. | | | ABC Company :: 2000 WOTC :: U4 :: Full Time | Healthcare Card | | 7018 | 8102536 | Juliette | Doe | 3652 | 6/28/2023 0:00 | 8/27/2023 0:00 | Active | 8/28/2023 2:53 | |

This report reflects the status of the card at the card level, so it would be statuses for ordered/sent for issue, active, locked (possibly because the member reported fraud). Some cards are a multi-purse card, so if for example, someone had more than one carded plan on their record (e.g. HSA and LPFSA), but they failed to submit documentation and had their LPFSA card purse suspended, the Card Status Report would still reflect the card as Active.

Sample Request Activity Report

| Company Name | Group Structure ID | First Name | Last Name | Company Num | Request Number | Request Type | Service Type | Service SubType | MCC | Card Plan | Request Status | Amount | Pending Amount | Approved Amount | Ineligible Amount | Paid To Provider | Received Date | Request Paid Amount | Workflow State | Substantiation Type | Division Num | Outstanding Amount | SubDivision Num | Validation State ID | Validation Amount | Paid Amount | Donotpay before Date | plan Name | Plan Id | Decline Reason |
|--------------|---|------------|-----------|-------------|----------------|--------------|----------------------|-----------------|------|-----------|---------------------|--------|----------------|-----------------|-------------------|------------------|---------------|---------------------|----------------|---------------------|--------------|--------------------|-----------------|---------------------|-------------------|-------------|----------------------|-----------|---------|---------------------|
| ABC Company | ABC Company :: SS 37 ABC Company Infinity :: FI SCA :: FT | ANGIE | DANIEL | 1263 | 15636714 | Web | General Medical | | | | Ineligible | 60 | 0 | 0 | 60 | N | 8/15/23 | 0 | Complete | Manual | | 0 | | Ineligible | 60 | 0 | 6/7/23 | | | Duplicate Expense |
| ABC Company | ABC Company :: SS 37 ABC Company Infinity :: FI SCA :: FT | ANGIE | DANIEL | 1263 | 15636716 | Web | General Medical | | | | Ineligible | 60 | 0 | 0 | 60 | N | 8/15/23 | 0 | Complete | Manual | | 0 | | Ineligible | 60 | 0 | 6/13/23 | | | Duplicate Expense |
| ABC Company | ABC Company :: MIOS 48 ABC Company Decision Sciences :: SF AR1 :: FT | MADHAN | SHARP | 1263 | 15627620 | Card | Other Services | | 8888 | | Ineligible | 362.4 | 0 | 0 | 362.4 | N | 8/14/23 | 0 | Complete | | | 0 | | Ineligible | 362.4 | 0 | 8/14/23 | | | COV - MCC/CTY/ZIP |
| ABC Company | ABC Company :: PS 57 ABC Company Enterprise Systems and Solutions :: SF AR1 :: FT | KRYSTAL | LUNA | 1263 | 15831552 | Web | General Prescription | | | | Ineligible | 6.32 | 0 | 0 | 6.32 | N | 8/28/23 | 0 | Complete | Manual | | 0 | | Ineligible | 6.32 | 0 | 8/25/23 | | | Insufficient Funds |
| ABC Company | ABC Company :: EHF 21 Venus LLC :: SF AR1 :: FT | CAMILLE | LIN | 1263 | 15738969 | Card | Parking Space | | 7523 | | Ineligible | 26 | 0 | 0 | 26 | N | 8/22/23 | 0 | Complete | | | 0 | | Ineligible | 26 | 0 | 8/21/23 | | | Over Limit |
| ABC Company | ABC Company :: EHF 21 Venus LLC :: SF AR1 :: FT | CAMILLE | LIN | 1263 | 15739092 | Web | Parking Space | | | | Ineligible | 13 | 0 | 0 | 13 | N | 8/22/23 | 0 | Complete | Manual | | 0 | | Ineligible | 13 | 0 | 8/16/23 | | | Services Ineligible |
| ABC Company | ABC Company :: EHF 21 Venus LLC :: SF AR1 :: FT | CAMILLE | LIN | 1263 | 15739094 | Web | Parking Space | | | | Ineligible | 13 | 0 | 0 | 13 | N | 8/22/23 | 0 | Complete | Manual | | 0 | | Ineligible | 1 | 0 | 8/17/23 | | | Pat Responsibility |
| ABC Company | ABC Company :: EHF 21 Venus LLC :: SF AR1 :: FT | CAMILLE | LIN | 1263 | 15739094 | Web | Parking Space | | | | Ineligible | 13 | 0 | 0 | 13 | N | 8/22/23 | 0 | Complete | Manual | | 0 | | Ineligible | 12 | 0 | 8/17/23 | | | Services Ineligible |
| ABC Company | ABC Company :: MIOS 94 Articus Solutions :: SF AR1 :: FT | CAROLYN | MCBEE | 1263 | 15825020 | Recurring | General Medical | | | | Partially Paid | 109.56 | 0 | 100 | 9.56 | N | 8/25/23 | 100 | Complete | | | 0 | | Ineligible | 9.56 | 0 | 8/25/23 | | | Insufficient Funds |
| ABC Company | ABC Company :: PS 57 ABC Company Enterprise Systems and Solutions :: SF AR1 :: FT | KRYSTAL | LUNA | 1263 | 15745313 | Web | General Prescription | | | | Partially Paid | 99 | 0 | 42.91 | 56.09 | N | 8/22/23 | 42.91 | Complete | Manual | | 0 | | Ineligible | 56.09 | 0 | 8/18/23 | | | Insufficient Funds |
| ABC Company | ABC Company :: MIOS 53 ABC Company Worldwide Support :: SF AR1 :: FT | CHARLOTTE | SHARON | 1263 | 15685427 | Card | Medical Services | | 8099 | FSA0123 | Needs Documentation | 379 | 379 | 0 | 0 | N | 8/18/23 | 379 | Complete | | | 0 | | Documents Requested | 379 | 379 | 8/29/23 | FSA | FSA2023 | Requires LMN |
| ABC Company | ABC Company :: SS 37 ABC Company Infinity :: SF AR1 :: FT | GARY | JONES | 1263 | 15836263 | Card | Chiropractors | | 8041 | FSA0123 | Needs Documentation | 12 | 12 | 0 | 0 | N | 8/28/23 | 12 | Complete | | | 0 | | Documents Requested | 12 | 12 | 8/23/23 | FSA | FSA2023 | Documents Requested |
| ABC Company | ABC Company :: MIOS 53 ABC Company Worldwide Support :: SF AR1 :: FT | RICHARD | PETTY | 1263 | 15720258 | Card | Optometrists (8042) | | 8042 | FSA0123 | Needs Documentation | 70 | 70 | 0 | 0 | N | 8/21/23 | 70 | Complete | | | 0 | | Documents Requested | 70 | 70 | 8/18/23 | FSA | FSA2023 | Documents Requested |
| ABC Company | ABC Company :: MIOS 53 ABC Company Worldwide Support :: SF AR1 :: FT | RICHARD | PETTY | 1263 | 15774776 | Card | Dentists | | 8021 | FSA0123 | Needs Documentation | 45.04 | 45.04 | 0 | 0 | N | 8/24/23 | 45.04 | Complete | | | 0 | | Documents Requested | 45.04 | 45.04 | 8/21/23 | FSA | FSA2023 | Documents Requested |

Overview of all activity – claims, card swipes; request status, amounts, validation state ID (adjudication status)
Sort by any field

Report Breakdown: What items can be viewed?

CIP Status Report

| Purpose: For enrollees in HSA, reflects status of Customer Identification Program (CIP) results from bank custodian | | |
|---|--|---------------|
| Report Field Name | Field Description | Example Data |
| Company Name | Company Name | |
| Division Name | Division Name (as applicable) | |
| Sub Division Name | Sub Division Name (as applicable) | |
| Employee ID | Employee ID (as applicable) | |
| First Name | Primary account holder's first name | |
| Last Name | Primary account holder's last name | |
| CIP Status | Employee CIP Status Pending = Results not yet provided by UMB Passed = Member identity verified Failed = Member identity could not be verified/ineligible for HSA | Passed |
| CIP Status Date | Date CIP Status received from UMB | 2/9/2022 4:15 |

Card Status Report

| Purpose: Provides record of cards issued to members and their status for the reporting period | | |
|---|---|-----------------|
| Field Name | Field Description | Example Data |
| Company Name | Company Name | |
| Division Name | Division Name (as applicable) | |
| Sub Division Name | Sub Division Name (as applicable) | |
| Group Structure ID | Group structure to which member belongs | |
| Company Card ID | System name given to multi-purse card | Healthcare Card |
| Last4 SSN | Last 4 of primary account holder's SSN | 1234 |
| MemberNum | MCA-specific member identifier | 123456 |
| Employee ID | Employee ID (as applicable) | |
| First Name | Primary account holder's first name | Daivd |
| Last Name | Primary account holder's last name | |
| Last4 Card Number | Last 4 digits of issued card | |
| Sent for Issuance | Date request for card was sent to bank | 12/14/2021 0:00 |
| Activation Date | Date of card activation verification received | 2/13/2022 0:00 |
| Card Status | Status of issued cards (e.g. Issued, Active, Lost/Stolen) | Active |
| Status Change Date | Date of card activation verification received | 2/14/2022 3:45 |
| Card Closed Date | Date card closed (as applicable) | |

Report Breakdown: What items can be viewed?

Member Deposit Detail Report

| Purpose: Breakdown of contributions to member accounts by individual transaction | | |
|--|---|------------------|
| Field Name | Field Description | Example Data |
| company_name | Company Name | |
| divisionname | Division Name (as applicable) | |
| subdivisionname | Sub Division Name (as applicable) | |
| groupstructureid | Group structure to which member belongs | |
| plantype_id | Type of plan (e.g. FSA, DCA, HSA, etc) | FSA |
| plan_id | Identifier for specific plan | FSA2022 |
| planstart | Plan effective date | 1/1/2022 |
| planend | Plan end date (as applicable) | 12/31/2022 |
| effective_date | Member effective date in plan | 1/1/2022 |
| term_date | Member Term date in plan | 12/31/2022 |
| member_num | MCA-specific member identifier | 123456 |
| employee_id | Employee ID (as applicable) | |
| lastname | Primary account holder's first name | Copperfield |
| firstname | Primary account holder's last name | David |
| last4ssn | Last 4 of primary account holder's SSN | 1234 |
| source_ref_id | Primary account holder's Benefitsolver member number | 22244466 |
| member_status | Primary account holder's employment status | Active |
| pay_frequency | Primary account holder's pay frequency | Weekly |
| transactiondate | Contribution deposit/payroll date as provided on funding file | 3/18/2022 |
| transaction_type | Contribution | Contribution |
| transaction_subtype | Type of Contribution or Deposit | Employee Pre-tax |
| amount | Amount of contribution or deposit | 13.12 |
| transactionstatus | Status of transaction (i.e. Pending or Posted) | Posted |
| posteddate | Date transaction posted and appears in balance | 3/2/2022 |

Report Breakdown: What items can be viewed?

Request Activity Report

| Purpose: Provide listing of individual claim requests and associated status for members | | |
|---|--|---------------------|
| Field Name | Field Description | Example Data |
| Company Name | Company Name | |
| Division Name | Division Name (as applicable) | APG |
| Sub Division Name | Sub Division Name (as applicable) | |
| Group Structure ID | Group in Benefitsolver to which member belongs | |
| Last4 SSN | Last 4 of primary account holder's SSN | 1234 |
| Member Num | MCA-specific member identifier | 123456 |
| Employee Id | Employee ID (as applicable) | |
| First Name | Primary account holder's first name | David |
| Last Name | Primary account holder's last name | |
| Company Num | MCA-specific numerical company identifier | 36 |
| Request Number | Claim request number | 6439946 |
| Request Type | Origin of claim request (i.e. Card, Web, Mail, Email) | Card |
| Service Type | Category of services rendered (e.g. General Medical, Prescription, Chiropractor) | Laboratory |
| Service SubType | More detailed service type information (as applicable) | |
| MCC | Merchant Category Code provided to card processor to identify the type of services/products provided | 5047 |
| Card Plan | Bank promo ID associated with Plan ID for carded plans only | FSA0122 |
| Request Status | Status of claim request | Needs Documentation |
| Amount | Total amount of claim request | 39.57 |
| Pending Amount | Amount pending payment | 39.57 |
| Approved Amount | Amount of approved expenses for the claim | 0 |
| Ineligible Amount | Amount of ineligible expenses for the claim | 0 |

Report Breakdown: What items can be viewed?

Request Activity Report, continued

| | | |
|---------------------|---|---------------------|
| Paid To Provider | Y = Request submitted to send check payment directly to the service provider N = Request default to pay member directly via available payment method | N |
| Received Date | Date claim request was received | 2/18/2022 |
| Request PaidAmount | Amount of claim paid out | 39.59 |
| WorkFlow State | Status of the claim in the processing workflow (e.g. Complete, Document Submitted) | Complete |
| Substantiation Type | Method by which claim was determined to be an eligible expense (varies by methods in use) | |
| Division Num | MCA-specific numerical company division identifier | 3 |
| Outstanding Amount | Amount of claim paid out that was ineligible and will need to be recouped | 0 |
| SubDivision Num | MCA-specific numerical company subdivision identifier | 222 |
| Validation StateId | Works in tandem with Request Status and WorkFlow State | Documents Requested |
| Validation Amount | Amount of claim to be (or that has already been) validated | 39.59 |
| Paid Amount | Amount already paid out on the claim | 39.59 |
| Donotpaybefore Date | Date of service as claims cannot pay for future dates | 2/16/2022 |
| plan Name | Type of plan (e.g. FSA, DCA, HSA, etc) | FSA |
| Plan Id | Identifier for specific plan | FSA2022 |
| Decline Reason | The reason code for claims denied (as applicable) | Documents Requested |

Report Breakdown: What items can be viewed?

Member Payment Report

| Purpose: Detailed information on payments made to members and identified payees | | |
|---|--|---|
| Field Name | Field Description | Example Data |
| company_name | Company Name | ABC Company |
| division_name | Division Name (as applicable) | Transportation |
| subdivision_name | Sub Division Name (as applicable) | East |
| lastname | Primary account holder's first name | Copperfield |
| firstname | Primary account holder's last name | David |
| member_num | MCA-specific member identifier | 123456 |
| employeeid | Employee ID (as applicable) | 10011 |
| source_ref_id | Benefitsolver member number | 22244466 |
| last4ssn | Last 4 of primary account holder's SSN | 1234 |
| groupstructureid | Group structure to which member belongs | Transportation :: East :: Hourly :: ALL |
| payment_date | Date payment was released | 3/2/2022 |
| payment_type | Method by which payment was released | Check |
| payment_number | System-generated transaction number | 2816124 |
| check_number | Check number when applicable for payments released via paper check | 99991 |
| amount | Amount of payment | 390 |
| payee_name | Payee to whom payment was released/addressed | Tom Thumb Daycare |
| casheddate | Date payment was cashed | 3/17/2022 |
| voiddate | Date payment was voided (as applicable) | |
| escheatmentdate | Date check was escheated (as applicable) | |

Report Breakdown: What items can be viewed?

Account Details Report

| Purpose: Balance information for members by plan | | |
|--|--|-----------------|
| Field Name | Field Description | Example Data |
| company_name | Company Name | ABC Company |
| division_name | Division Name (as applicable) | Transportation |
| subdivision_name | Sub Division Name (as applicable) | East |
| member_num | MCA-specific member identifier | 123456 |
| employee_id | Employee ID (as applicable) | 10011 |
| firstname | Primary account holder's first name | David |
| lastname | Primary account holder's last name | Copperfield |
| source_ref_id | Benefitsolver member number | 22244466 |
| dept | Department employee belongs too (as applicable) | |
| account_type | Type of plan (e.g. FSA, DCA, HSA, etc) | FSA |
| isrestricted | For HCFSAs only Y = Limited purpose FSA N = Full purpose FSA | N |
| plan_id | Identifier for specific plan | FSA2022 |
| plan_start | Plan effective date | 1/1/2022 0:00 |
| plan_end | Plan end date (where applicable) | 12/31/2022 0:00 |
| account_status | Account level status (Pending, Active, Closed) | Active |
| status_date | Date account status was updated | 1/12/2022 4:19 |
| effective_date | Member effective date in plan | 3/1/2022 0:00 |
| term_date | Member Term date in plan | |
| member_Status | Employee benefit status (i.e. Active, COBRA, Term) | Active |
| payroll_cycle | Payroll frequency, as provided from Benefitsolver | Weekly |
| goalamount | Employee election amount for the plan | 500 |
| employee_deposits | Employee contributions added to plan | 250 |
| employer_deposits | Employer contributions added to plan | 0 |
| carryover_deposits | Amount of carryover funds deposited from prior year | 150 |
| other_deposits | Amount of deposits other than ongoing contributions or carryover (i.e. takeover amounts) | 0 |

Report Breakdown: What items can be viewed?

Account Details Report, continued

| | | |
|-----------------------------|---|-----|
| total_payments | Total amount of payments released to a member for their account | 175 |
| total_approved_requests | Total amount of approved claims for a member plan <i>(Note for some plans such as dependent care, funding information must be received in order to release payment, so approved request amount may be greater than payment amount)</i> | 175 |
| total_recoupments | Total amount recouped for outstanding amounts | 0 |
| carryover_adjustments | Amount of adjustments to carryover | 0 |
| carryover_balance | Amount eligible for carryover into the next plan year | 400 |
| estimated_forfeiture_amount | | 0 |
| available_balance | Amount available to spend as of the report run date (i.e. Report run "as of 3/31/2022") | 475 |
| outstanding_balance | Amount overpaid to member and needing to be recouped | 0 |

Report Breakdown: What items can be viewed?

Funds Request Detail Report

| Purpose: Detailed breakdown of records included in funds requests for the requested period | | |
|--|---|-------------------|
| Field Name | Field Description | Example Data |
| Company Name | Company Name | |
| Division Name | Division Name (as applicable) | APG |
| Sub Division Name | Sub Division Name (as applicable) | |
| Funds Request Date | Date Funds Request was produced | 3/23/2022 |
| Funds Request Number | ID associated with funds request on which the record appears | 65498 |
| Transaction Date | Date of member transaction | 3/16/2022 |
| Member SSN | Last 4 of primary account holder's SSN | 1234 |
| Employee ID | Employee ID (as applicable) | |
| Member Name | Primary member's full name (Last_First) | Copperfield David |
| transactionID | Funds request individual transaction number | 4242424 |
| Plan Type Id | Type of plan (e.g. FSA, DCA, HSA, etc) | FSA |
| Plan ID | Identifier for specific plan | FSA2022 |
| Transaction Type | Payment = Claim/card swipe paid to member Adjustment = Balance adjustments | Payment |
| Transaction Description | For Payment Transaction Type = method of payment made (includes Card, Check, ACH) For Adjustment Transaction Type = reason for adjustment (includes Voided checks and Recoupments) | Card |
| Amount | Amount of transaction included on the fund request | 40 |

↳ Funds Request Detail Report Sample

- Provided in the admin portal
- Email alert that report is available

| | | | | | | | | | |
|-------------------------------------|------------------------|--------------------|--------------------|----------------------|--------------------------|--|--------------------------------|---------------|--|
| | | | | | From: | Businessolver 1025 Ashworth Rd, West Des Moines, IA 50265 | | | |
| Company Name: | THCC Group LLC | | | | Remittance Instructions: | Funds will be collected via ACH debit on the due date or next business day | | | |
| Division Name: | | | | | | | | | |
| SubDivision Name: | | | | | | | | | |
| Funding Account: | THCC (HSA) - ACH Debit | | | | | | | | |
| Report Date: | 02/10/2026 | | | | | | | | |
| Due Date: | 02/11/2026 | | | | | | | | |
| Funds Request # | 123647 | | | | | | | | |
| Company Reference Info: | | | | | | | | | |
| Summary of the Funds Request | | | | | | | | | |
| Plan Type | Plan ID | Debit | Credit | Total | | | | | |
| HSA | HSA | \$ 153.84 | \$ 0.00 | \$ 153.84 | | | | | |
| | | | | Total Due | \$ 153.84 | | | | |
| | | | | | | | | | |
| Date | Member SSN | Employee ID | Member Name | TransactionID | Plan ID | Transaction Type | Transaction Description | Amount | Structure Group |
| 12/04/2025 | | 4264 | 145887 John F. Doe | 25295978 | HSA | Payroll Deduction | Employee Pre-tax | \$ 130.76 | THCC :: THCC Services LLC :: NU 9999 Non Union :: FT 30 Plus Hours |
| 12/04/2025 | | 4264 | 145887 John F. Doe | 25295979 | HSA | Payroll Deduction | Employee Pre-tax | \$ 23.08 | THCC :: THCC Services LLC :: NU 9999 Non Union :: FT 30 Plus Hours |



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