



Aetna® + Businessolver Pinnacle Partnership



We are proud to have Aetna® as a part of our Pinnacle Partner Program. You trust us to offer your workforce the benefits they need, when they need them. We trust our Pinnacle Partners to help us take those benefits to the next level, ensuring they activate on those benefits throughout the year. These relationships, grounded in empathetic experiences and state-of-the art innovation, offer quality products and services with secure and seamless integrations.

Personalized and connected healthcare, driven by data

We are proud to have Aetna as a part of our Pinnacle Partner Program. You trust us to offer your workforce the benefits they need, when they need them. We trust our Pinnacle Partners™ to help us deliver on that promise. These relationships, grounded in empathetic experiences and state-of-the art innovation, offer quality products and services with secure and seamless integrations.

Who Is Aetna ?

Aetna, part of the CVS Health® family of companies, is one of the nation's leading diversified health care benefits companies. Their Supplemental Health plans – Accident, Critical Illness, and Hospital Indemnity - are built from their experience as a medical carrier and feature flexible plan designs, competitive rates and 100% guarantee issue every year. They offer an enhanced member experience powered by medical claims integration that simplifies filing claims, proactively searches for additional eligible benefits, and expands member purchasing power through exclusive CVS® discounts. Members can manage their benefits from a mobile app or desktop. Employers with other Aetna products may be eligible for product bundle savings when adding their Supplemental Health plans.*

*Not available in all states. Check with your Aetna representative or broker.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Aetna is part of the CVS Health® family of companies.



Our Relationship

We seek to ensure the highest-level benefits experience for employers and employees alike, making it easier to select and activate benefits while improving data exchange and management. Our partnership with Aetna helps ensure we make good on that promise through supplemental health benefit options available to employees directly in the Benefitsolver® ecosystem, providing benefits delivery with:

Flexibility: Offering flexible products on a best-in-class technology platform, Aetna provides supplemental health benefit solutions that are truly easy to install, enroll, and administer.

Enhanced Customer Experience: Plan sponsors will enjoy a streamlined and seamless implementation followed by an easy administration process. Employees will enjoy a smooth enrollment experience and a superior claims-filing process.

Value: Our integrated partnership reduces time and expenses while delivering a supplemental health benefits program that provides exceptional value to employers and employees alike.

Why this Benefits You

Guaranteed issue: Aetna Supplemental Health benefits are flexible group chassis plans offered in all 50 states on a perpetual guarantee-issue basis—with no EOI process for subscribing employees or their dependents.

Aetna Simplified Claims Experience™: The member experience is specifically designed to drive utilization. For example, employees can access their benefits through a single website or app. Then, the easy-to-use filing tools, proactive claims searches and regular reminders all work together to ensure that employees get the most from their benefits. Members also have access to exclusive discounts including a curated CVS shopping site with a 20 percent discount on CVS brands.

Flexible billing and discounts: By adding Aetna Supplemental Health Benefits to Aetna medical or dental products, premium or fee discounts may be available.* Aetna Supplemental Health Plans feature attractive rates with up to five-year rate guarantees, no complicated riders and no policy stacking. Flexible group billing options greatly reduce the need for reconciliation.

