

# Retiree Administration Services



## Delivering a delightful retirement benefits experience - with flexibility and efficiency

Your retirees have worked hard for you, and we know retirement doesn't really mean goodbye. You want your benefits to work hard for your retirees after their employment ends, and we're here to help.

Businessolver's Retiree Services offers a range of support to help you and your employees manage the transition to retirement and ongoing delivery of retiree benefits including:

- ▶ Administration of the full spectrum of pre-Medicare and Medicare plan designs, including Medicare Advantage Plans and EGWPs
- ▶ Flexible, efficient management of plan enrollment rules
- ▶ Plan enrollment functionality for pre- and post-retirement
- ▶ Medicare attainment
- ▶ Direct bill services



**Flexibility**



**Efficiency**



**Access**



## What's in it for you?

**Insights when you need them.** You'll be able to plan for and understand your retirees' benefit elections BEFORE and AFTER they retire.

**Flexibility and efficiency.** You can count on the same great benefits administration experience. Our rules-based configuration gives us the flexibility and efficiency to handle complex eligibility rules and cost structures when building plan eligibility, rates and other data requirements for pre-Medicare and Medicare-eligible retirees and their family members.

**The power to engage.** You'll have powerful member engagement tools for your retiree population through Benefitsolver®'s robust communication suite.

**End-to-end support.** You don't need to worry about retiree invoicing and payment. Our Direct Bill services will do it all on your behalf. An integrated experience. You can integrate the full retiree benefits experience by adding 401(k) education and enrollment into the member experience to encourage your workforce to save for retirement.



## What's in it for your employees and retirees?

When a member is reaching retirement eligibility, they can leverage Benefitsolver's retirement modeling tool to project plan options and costs. The member or an administrator can enter a potential retirement date to view the plans for which the employee is member.

**Easy updates.** Your retirees can access Benefitsolver BEFORE or AFTER their retirement date to supply required information and make their benefit elections. It's also easy to update their (or their dependent's eligibility) for Medicare when the time comes.

**Access anytime from anywhere.** Retirees can go to Benefitsolver anytime to review their benefits information or access the MyChoice Mobile App for tools and information on the go. Payments have never been easier. Our Direct Bill services make it easy to provide payment and ensure coverage continues.

**Visibility.** The opportunity to annually review their 401(k) balance information to make sure they know how to make the most of plan benefits.

Retiree benefits can be complex. Our job is to make it as easy as possible to administer and deliver. You make a significant investment in these programs, and Businessolver can help you make that investment pay off.

We'll do that by delivering a seamless member experience at every stage of the employee experience, including the important transition-to-retirement process and attainment of Medicare eligibility.

We'll support it all with technology that's flexible and efficient, and includes all the same reporting tools and analytics that are at your fingertips now for your active employee populations.

*Right Benefits,  
Right Place,  
Right Time™*

